

Hardware Requirements for MotorBase, QM Wizard, and other components of the Spring Point software suite

Workstation:

Hardware:

- (Minimum) 1 GB free hard drive (**Recommended**) 2 GB
- (Minimum) 1 GB RAM (**Recommended**) 4 GB RAM
- (Minimum) Intel Pentium III (**Recommended**) Intel Core Duo or AMD X2
- (Minimum) 100 Mbps NIC (**Recommended**) 1 Gbps NIC
- (Recommended) We highly recommend a Dell workstation

Software:

- Windows XP or higher
- (Optional) Microsoft Access* (MS Access Runtime is included with software)

Internet:

- Stable internet connection w at least 25 mbps download and 5 mbps upload speed

Recommended mobile device requirements

MotorBase and Spring Point web-based suite programs are accessed via the internet and require Wi-Fi or cellular connections. When accessed via a tablet or smart phone, performance and user experience are greatly affected by inherent features of the mobile device itself and user preferences. In order to take full advantage of all mobile functionality, Spring Point makes the following recommendations regarding mobile devices.

Mobile Devices:

- (Minimum) Screen size 320 pixels wide (**Recommended**) 400+ pixels wide
- Browser: Chrome is the preferred internet browser. Safari or Chrome may be used with iOS devices. NOTE: Windows devices are only supported if they are running the Chrome browser (see offline access information below).
- For offline access, the following requirements apply:
 - o Only iOS and Android devices may access the program in the offline mode. Windows and other phones are not supported.
 - o Storage minimums may apply to older devices, requirements vary depending on the size of the job form and resolution of images taken on the device. For specific questions about older devices used in offline mode, please use the support form under the 'Help' menu in the QM Wizard (for current QM Wizard customers) or contact Spring Point Tech Support at Support@SpringPT.com.

*Android tablets, especially those over 2 years old may require additional steps when working with images and PDFs, as the program needs to interact with the device itself to accomplish viewing and downloading. Experience during the Quality Assurance and Beta Test phases revealed a user preference for iPad devices and iPhones, those devices tended to receive higher user friendliness ratings.